

Testimonial for Bespoke Property  
Management (BPM) Limited  
July 2025



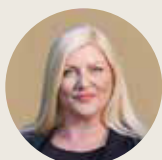
Property Management Awards 2025

# Scale Up Property Management Company of the Year



Jack Seton  
Head of FlatGuard  
Bridge Insurance  
Brokers Limited

"BPM's growth has been built on gold standards, not shortcuts. Their decision to become a RICS-regulated firm and secure a Designated Professional Body licence under RICS shows a commitment to transparency and best practice that is rare in the industry. In a sector where trust is everything, BPM has set themselves apart by holding to the highest bar of regulation. It's no surprise their portfolio has expanded so quickly, clients know they're working with a firm that takes professionalism seriously."



Cassandra Zanelli  
Solicitor & CEO  
Property Management  
Legal Services Limited

"When BPM took on Langley Square, they inherited a 740-unit development with more governance and legal challenges than most firms see in a decade. Many would have shied away, but BPM leaned in and, crucially, instructed the best in the industry to protect resident directors. They had the foresight to seek specialist advice, tackle conflicts head-on, and rebuild resident trust from the ground up. Their ability to combine legal precision with practical management is exactly what RMCs need when the stakes are high."



Zainab Khatoon  
Business Development  
Manager & Solicitor  
Realty Law

"I've had the privilege of watching BPM's journey from boutique beginnings to becoming a respected force in property management. What stands out is their absolute commitment to compliance and the law, from AML onboarding to Building Safety Act duties. They don't just manage buildings; they protect the people who live in them by making sure every legal responsibility is met with diligence. Their growth has been remarkable, but it's their consistent integrity that makes them such a valued partner."

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BPM